



ANIMAL CONTROL BASIC TRAINING

Online Certificate Program

Self-paced, and scheduled instructor led sessions

April 5 to May 1, 2021

Practical and relevant Animal Care and Control training for working enforcement officers, and those wishing to enter the industry. 70 hours* of professional, skill specific, industry led instruction.

NEW - ONLINE FORMAT

A top priority of all officers who work in this field is personal safety, safety of the public, and the well-being of the animals in their community. With this in mind, we have revamped the delivery of the curriculum to online, distance learning.

- 40 hours of online pre-recorded webinars with reinforced reading material
- 20 hours of live online scheduled training and scenario facilitated sessions, with industry experts
- 8 hours of self-directed projects and assignments
- 2 hours for exam on May 1, 2021

The Langara Animal Control Training program provides training on acting without harm, handling of complex animal related complaints, identifying opportunities for pro-active relationship building, and contributions to the development of effective ACO programs and regulations specific to the needs of their individual community.

Courses in the program reflect current practices and trends in this profession with a focus on supporting the officer with access to a variety of tools to assist them in their role.

Program Fee: \$1471 (discounts available), plus \$40 application fee

To download an application form, please visit [Langara ACBT Application](#)

For more information on this program visit www.langara.ca/pets or email kramsdn@langara.ca.

PROGRAM CURRICULUM

Developed in consultation with experts in bylaw enforcement and animal care and control and facilitated by current practitioners in this field. Training delivery flows to meet the needs of BC's many diverse municipalities while providing consistent emphasis on provincially, federal and municipal legislation. Intended for all levels of enforcement with a focus on expansion of knowledge, team sharing of current best practices, broadening of current skills, and as an introduction or refresher.

Practical and theoretical academic competency skills and knowledge in this program includes:

Enforcement Measures

- Legislation and regulations for bylaw and animal control officers as it relates to animal control: Understanding the application of the law as it pertains to your role, key issues and challenges, legislation, legal authority, powers, duties, individual rights, local government regulatory context, enforcement options including in and out of court, regulatory landscape including the role of partners such as the BC SPCA, personal safety

Investigative Skills for ACO

- Evidence collection and documentation, note-taking, interview techniques, rules of collection including admissibility, use of expert witness testimony,

Specific Animal Control Activities

- Identification of different species and breeds, discussion on relevance of breed specific legislation and examples of applicability, avenues of bylaw construction to encourage responsible pet ownership, introduction of animal behaviour, resources for and implications of identifying aggression, modification research and discussion, tools and techniques for capture and restraint of dogs and cats, officer safety as related to human and animal subjects,

Communication skills

- Emotional intelligence, cultural barriers, communicating in conflict, de-escalation, awareness and support of interactions with diverse communities including cultural, mental health, homelessness, understanding the impact of social media and the public's desire for transparency, trends and issues in the bylaw field of practice, professionalism and ethics, collaborating with community agencies, manage personal safety and the safety of others, and become more aware of community issues.

***PROGRAM SCHEDULE**

Self Paced:

- Online, deadline driven training videos, preparatory reading, and comprehension quizzes: April 5 to April 30, 2021 (40 hours)

Self Directed Projects:

- Homework assignments to include relevant comprehension exercises with community based outcomes: April 19 to May 1, 2021 (8 hours)

Scheduled Training:

- Industry expert led, online sessions synthesising self-paced content to real life scenarios and group experiences: April 8 to April 29, 2021. Schedule TBA (20 hours)

Online Exam:

- May 1, 2021 10:00am-12:00pm (2 hours open book), plus optional review the Thursday prior.