

Web Form (Only for Applications Processed in Canada)

Langara Global

DLI 019319074622

You can submit a web form if you want to:

- ask about an application that has taken longer than normal in processing time
- update or give more information about an application
- change contact information
- report technical problem
- apply for reconsideration on an application
- [IRCC Web form - Canada.ca](https://ircc.canada.ca)
- [IRCC Webform \(cic.gc.ca\)](https://cic.gc.ca)

Follow these steps to submit a web form:

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IRCC Web form

Need help? Find answers to your questions in the [Help Centre](#).

What would you like to do?

I want to:

- ask about an application that has taken longer than the normal processing times
- update or give more information about an application
- change my contact information
- report a technical problem

Issue with email responses

The web form is currently having some issues with email responses. You may not get an email confirming that we got your request. We're still getting all the requests and we'll answer you by email in 2 to 5 business days. We're working to resolve this issue as quickly as possible.

[Tell us more](#)

I want to give feedback (compliment, comment or complaint) on your services.

[Give feedback](#)

Click here

Have you submitted an application for:

- permanent residence
- student
- visitor
- worker

- ☒ Yes
☐ No

Is your application being processed by an office OUTSIDE Canada?

- ☐ Yes
☒ No

[Go to Web form](#)

Click here

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Enquiry

* Type of application/enquiry (required)
-- Select from the list --

* Your enquiry (required)
Your message must be in English or French, Canada's official languages. (Please limit the text to 1500 characters).
Note: If you are submitting an address change, include your new address (street name, street number, city, province, postal code and country). If you are submitting a change in email address, include and specify your old email address and your new email address.

1500 character(s) left

Applicant Information

* Family name (required)

* Given name (required)

Email address

* Date of birth (required)

* Country of birth (required)
-- Select from the list --

Client ID number (UCI)

Application number

Telephone number

Mobile number

Enquiry

* Type of application/enquiry (required)

-- Select from the list --

- Electronic Travel Authorization
- Technical difficulties
- Change of contact information
- Use a representatives or release personal information
- Withdrawal of application
- Replacement documents, Amendments to documents and Verification of Status documents
- Citizenship
- Certificate of Identity/Refugee Travel Document
- Permanent Resident Card
- Sponsorship
- Temporary Residence (applied online)
- Temporary Residence (applied by mail)
- International Experience Canada
- In-Canada Permanent Residence
- Permanent Residence (applied online)
- Permanent Residence (applied by mail)
- Request urgent processing of renewal or replacement card and have already applied

- Select the option that best describes the situation you are inquiring about. If you are on a study permit or a work permit then you are considered to be a temporary resident.
- If you select temporary resident you will need to select one of the following

Type of application/enquiry (continued)

-- Select from the list --

- Temporary Residence (applied online) - Visa
- Temporary Residence (applied online) - Visitor Record
- Temporary Residence (applied online) - Work Permit
- Temporary Residence (applied online) - Study Permit

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1500 character(s) left



Applicant Information

* Family name (required)

* Given name (required)

Email address

* Date of birth (required)

* Country of birth (required)

Client ID number (UCI)

Application number

Telephone number

Mobile number

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Enquirer Information

* Relationship to applicant *(required)*

-- Select from the list --

▶ ?

* Family name *(required)*

* Given name *(required)*

* Email address *(required)*

Telephone number

Mobile number

Consultant ICCRC number

▶ ?



Consent and Disclaimer

By supplying your email address (in your enquiry or previously in your application), you have initiated an email communication with IRCC. By this action, you have authorized IRCC to use the email address provided by you for communication with you including the transmission of personal information on your file/case. When you supply your email address to IRCC, it is also understood that you are aware that this channel may not be a secure channel. IRCC is not liable for the electronic disclosure of personal information to a third party where IRCC has taken reasonable means to ensure the identity of the party. IRCC is also not liable for the misuse of this information by a third party.

See [IRCC policy on internet use](#).

Protect your personal information: IRCC takes the confidentiality of your information seriously as we use sophisticated security techniques to protect your privacy. Clients should be careful to protect their application number, client ID number, date of birth and all other personal identification information. As these personal identifiers may allow individuals to receive information about their files from IRCC via email, clients should not share this information with unauthorized third parties.

☒ I agree with the consent and disclaimer. *(required)*

Next

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- Files must be 2 MB or smaller. If you include multiple files, the total size must be 3.5 MB or smaller.
- We only accept files in PDF, JPEG, TIFF, DOC, or DOCX formats.

Please click Upload to include your file.

Browse...

Upload

Once you locate the file you want to attach make sure the document has been uploaded

☐ After uploading all the required documents you are now able to submit your file

Case Specific Enquiry - Confirmation

✓ Success!

Your enquiry has been successfully submitted. We will get back to you with answers to your questions as soon as possible.

If your application is within normal [processing times](#) you will not receive a reply from Immigration, Refugees and Citizenship Canada.

Thank You.

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